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1 ACRONYMS

AB	Assembly Bill
ACIN	All-County Information Notice
ACL	All-County Letter
ADA	Americans with Disabilities Act
ADL	Activities of Daily Living
ADS	Architecture Design Specification
AFDC	Aid to Families with Dependent Children
AFSCME	American Federation of State, County and Municipal Employees
AIDS	Acquired Immune Deficiency Syndrome
ALJ	Administrative Law Judge
AMO	(USPS) Address Management Office
ANSI	American National Standards Institute
APB	Adult Programs Branch
APS	Adult Protective Services
AR	Administrative Requirements Team
BCP	Budget Change Proposal
BPI	Business Process Improvement
CA	State of California
Cal Works	California Works Opportunities Responsibilities Kids
CAMMIS	California Medi-Cal Management Information System
CAP	Corrective Action Plan
CAPA	California Association of Public Authorities
CASS	Coding Accuracy Support System
CC	County Contract Mode (Also County Contract Provider Mode)
CCB	Configuration Control Board
CCEVS	Common Criteria Evaluation and Validation Scheme
CCR	California Code of Regulations
CD	Compact Disk
CDA	California Department of Aging
CDS	Case Data System
CDSS	California Department of Social Services
CFR	Code of Federal Regulations
CHSA	California Health and Human Services Agency
CI	Configurable Item
CICS	Customer Information Control System
CIN	Client Index Number
CMIR	Change Management Issue Report
CMIPS	Case Management, Information and Payrolling System
CMM	Capability Maturity Model
CMP	Capacity Management Plan

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CMP	Change Management Plan
CMS	Centers for Medicare & Medicaid Services
CMU	Carnegie Mellon University
CO	Concept of Operations Team
COLA	Cost Of Living Adjustment
ConOps	Concept of Operations
COTS	Commercial off-the-Shelf
CR	Cost Review Sub-Team
CPU	Central Processing Unit
CRF	Change Request Form
CSAC	California State Association of Counties
CSEA	California State Employees Association
CSR	Customer Service Request
CWD	County Welfare Department
CWDA	California Welfare Directors Association
DAPD	Disability and Adult Programs Division
DB2	A relational database management system produced by IBM
DBMS	Database Management System
DC SOW	State Data Center Statement of Work
DDD	Database Design Description
DDI	Design, Development and Implementation
DDP	Data Distribution Plan
DE	Prefix for forms issued by EDD
DED	Deliverable Expectation Document
DFEH	Department of Fair Employment and Housing
DGS	Department of General Services
DHS	Department of Health Services
DI	Disability Insurance
DOD	Department of Defense
DOF	Department of Finance
DP	Disaster Preparedness
DRP	Disaster Recovery Plan
DSD	Detailed System Design
DVBE	Disabled Veteran Business Enterprise
EAC	Estimate at Completion
EBB	Electronic Bulletin Board
EDD	Employment Development Department
EDI	Electronic Data Interchange
EFT	Electronic Funds Transfer
EIC	Earned Income Credit
EIN	Employer Identification Number
EIU	Evaluation and Integrity Unit

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ET	Eligibility Technician
ETC	Estimate To Complete
ETT	Employment Training Tax
EV	Earned Value
EZA	Enterprise Zone Act
FAR	Federal Acquisition Regulations
FBU	Family Budget Unit
FEIN	Federal Employer Identification Number
FFP	Federal Financial Participation
FI	Functional Index
FICA	Federal Insurance Contributions Act
FIT	Federal Income Tax
FLSA	Fair Labor Standards Act
FOB	Free on Board
FPCA	Functional and Physical Configuration Audit
FSR	Feasibility Study Report
FTB	Franchise Tax Board
FTE	Full-Time Equivalent
FUTA	Federal Unemployment Training Act
GAAP	Generally Accepted Accounting Principles
GPA	Government Procurement Agreement
GC	Government Code
GSD	General System Design
GUI	Graphical User Interface
HCBS	Home and Community Based Services
HHSDC	Health and Human Services Agency Data Center
HIPAA	Health Insurance Portability and Accountability Act
HIV	Human Immunodeficiency Virus
HM	Homemaker Mode
IADL	Instrumental Activities of Daily Living
IAPD	Implementation Advanced Planning Document
ID	Identification
IDD	Interface Design Description
IEC	International Electrotechnical Commission
IEEE	Institute of Electronic and Electrical Engineers
IEVS	Income and Eligibility Verification System
IHO	Department of Health Services In-Home Operations
IHSS	In-Home Supportive Services
IHSS-R	In-Home Supportive Services Residual
I/O	Input/Output
IP	Individual Provider
IPW	IHSS Plus Waiver

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IPX	Internetwork Packet eXchange
IRS	Internal Revenue Service
ISO	International Standards Organization
IT	Information Technology
ITIL	Information Technology Infrastructure Library
IV&V	Independent Validation and Verification
IWC	Industrial Welfare Commission
LA	Los Angeles
LAMBRA	Local Agency Military Base Recovery Act
LAN	Local Area Network
LDD	Logical Database Design
LEADER	Automated welfare eligibility systems for Los Angeles County
Legacy CCB	CDSS Legacy CMIPS Change Control Board
LTCOC	Long Term Care Operations Committee
M&O	Maintenance and Operations
MCS	Medical Care Services
MEDS	Medi-Cal Eligibility Determination System
MIS/DSS	Management Information System/Decision Support System
MPP	Manual of Policies and Procedures
MS	MicroSoft
MSSP	Multi-purpose Senior Services Program
NCSC	National Computer Security Center
NER	New Employee Registry
NF	Nursing Facility
NOA	Notice Of Action
NSI	Non-Severely Impaired
NS SOW	HHSDC Network Services Statement of Work
O/S	Operating System
PA	Public Authority
PC	Personal Computer
PCL	Printer Control Language
PCC	Public Contract Code
PCMB	Project Change Management Board
PCSP	Personal Care Services Program
PDF	Portable Document Format
PIER	Post Implementation Evaluation Report
PIT	Personal Income Tax
PM	Project Manager
PMBOK	Project Management Body of Knowledge
PMI	Project Management Institute
PMP	Project Management Professional
PMP	Project Master Plan

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POP	Point of Presence
PSP	Project Staffing Plan
PT	Project Team
PV	Planned Value
QA	Quality Assurance
RAM	Random Access Memory
RDBMS	Relational Data Base Management System
RFP	Request for Proposal
SAM	State Administrative Manual
SAWS	Statewide Automated Welfare System
SCI	Statewide Client Index
SCIF	State Compensation Insurance Fund
SCO	State Controller's Office
SDI	State Disability Insurance
SEI	Software Engineering Institute
SEIN	State Employer Identification Number
SEIU	Service Employees International Union
SES	Software Engineering Standards
SI	Severely impaired
SIP	Supported Individual Provider
SIT	State Income Tax
SLA	Service Level Agreements
SLR	Service Level Requirements
SME	Subject Matter Expert
SNA	Systems Network Architecture
SOC	Share of Cost (Not followed by a form number)
SOC	State of California (Followed by a form number)
SOW	Statement of Work
SPI	Schedule Performance Index
SPMP	Software Project Management Plan (from IEEE 1058)
SPR	Special Project Report
SPX	Sequenced Packet Exchange
SQA	System Quality Attributes
SQL	Standard Query Language
SRA	Service Request Analysis
SSA	Social Security Administration
SSI	Supplemental Security Income
SSN	Social Security Number
SSP	State Supplemental Payment
ST	System Requirements Sub-Team
STD	Standard
STO	State Treasurer's Office

SUI	State Unemployment Insurance
SW	Social Worker
SWS	Social Worker Supervisor
SyRS	System Requirements Specification
TACPA	Target Area Contract Preference Act
TAD	Turn-Around Document
TANF	Temporary Assistance to Needy Families
TAR	Treatment Authorization Request
TBD	To be determined
TCP/IP	Transmission Control Protocol/Internet Protocol
Teale	Stephen P. Teale Data Center
TEMP	Test and Evaluation Master Plan
TRB	Ticket Review Board
TSO	Time Sharing Option
UAT	User Acceptance Testing
UDWA	United Domestic Workers of America
UI	Unemployment Insurance
UIC	Unemployment Insurance Code
USC	United States Code
USPS	United States Postal Service
VCGCB	State of California Victims Compensation and Government Claims Board
VSAM	Virtual Storage Access Method
W3C	World Wide Web Consortium
WAN	Wide Area Network
WBS	Work Breakdown Structure
WCMIS	The prior Los Angeles County welfare eligibility system
W&IC	California Welfare and Institutions Code
WO	Work Order
WPCS	Waiver Personal Care Services
WPU	Work Plan Update
WTO	World Trade Organization
Y2K	Year 2000

2 GLOSSARY

A

Accept

Refers to the CMIPS II system software providing the capability for a user or a system interface to enter a particular Data item and that the Data item will be stored in the database as a discrete Data element.

Acceptance

A determination by the State in writing that: (i) the System has satisfied its Acceptance Tests; (ii) the System and Contractor have satisfied the requirements of the Post Statewide Implementation Review, or (iii) a Deliverable or Service has satisfied its Acceptance Criteria.

Acceptance Criteria

The measures determined by the State against which Deliverables and Services shall be evaluated and the basis for Acceptance or non-acceptance thereof, as described in Contract Exhibit 1, Statement of Work and the Deliverable Expectation Document for that Deliverable.

Acceptance Tests

The tests that are performed to determine that there are no defects in the System, Deliverables, or Services.

Activities of Daily Living (ADL)

Various routine activities that are performed day to day, such as putting on clothes, preparing meals, household chores, working at a job, going to school, using transportation to get from one place to another, etc.

Advance Pay

A mode used by severely disabled PCSP/IPW/IHSS-R Recipients whereby the Recipient receives payments in advance to pay his/her Provider(s).

Advocate

A person who supports, or publicly recommends change, to the PCSP/IPW/IHSS-R program.

Aid Category

The specific category under which a person is eligible to receive PCSP/IPW/IHSS-R.

Aid Code

Two-digit alphanumeric which indicates the aid category under which a person is eligible.

All-County Information Notice (ACIN)

A document sent to Counties to provide them information CDSS has determined warrants statewide distribution.

All-County Letter (ACL)

A document sent to Counties implementing CDSS programs, including PCSP/IPW/IHSS-R, that sets out CDSS policy with regard to how to interpret and apply specific applicable program regulations, MPP's. Note that the State Department of Health Services also issues ACLs on DHS programs including Medi-Cal.

Amendment

A legally permissible modification to the Contract.

Applicant

One who requests PCSP/IPW/IHSS-R services.

Application

The request for service of PCSP/IPW/IHSS-R aid. The use of this term in this document does not refer to software applications/programs.

Artifact

Document containing supporting information for the RFP.

Availability

The period in which information in the System is available to users and all functions are functioning, typically Monday through Saturday 6:00 AM to 7:00 PM.

Award

See “Contract Award”

B

Baseline

(1) A specification or product that has been formally reviewed and agreed upon, that thereafter serves as the basis for further development, and that can be changed only through formal change control procedures. (2) A document or a set of such documents formally designated and fixed at a specific time during the life cycle of a configuration item. Note: Baselines, plus approved changes from those baselines, constitute the current configuration identification.

Beneficiary

See “Recipient”.

Bureau

A staff organizational unit within CDSS.

Business Day(s)

The State Business Day which is Monday through Friday throughout the Operational Calendar Year.

C

Capture

This term is similar to “accept.” It refers to the CMIPS II system software providing the capability for a user or system interface to enter Data into the system. It often applies to Data being scanned in from a printed or handwritten sheet of paper.

Centers for Medicare and Medicaid Services (CMS)

CMS, within the U.S. Department of Health and Human Services, is the Federal department that oversees the Federal funding for the PCSP and IPW programs.

Claim

An electronic or paper request for payment.

Client Application

The software executable elements of the production CMIPS II application that reside on the user workstation.

Commercial-off-the Shelf

Software defined by a market-driven need, commercially available, and whose fitness for use has been demonstrated by a broad spectrum of commercial users.

Companion Case

Two or more active cases for which the Recipients have the same address.

Confidential Information

Various trade secrets and confidential information of each party, subject to State and Federal law and the requirements described therein, including without limitation: all proprietary and confidential information of the State, Counties, or Contractor, such as the Data, trade secrets, designs, drawings, specifications, computer programs, support materials, or other records concerning the State, Counties, or Contractor and their finances, contracts, services, or personnel; information concerning Recipients; the Documentation; the other Specifications; the Software; the Work Plan; the other Deliverables; any information or documentation concerning the State's, a County's, or Contractor's plans or operations that are learned by Contractor, a County, or the State during the performance of this Contract; or information designated as confidential by the State, a County, or Contractor. Contractor must designate in writing or stamp as confidential and proprietary the information it considers to be its Confidential Information.

Contract

The agreement by and between the State and Contractor, inclusive of all Contract Exhibits, the RFP, Contractor's Proposal, and other documents incorporated herein by reference.

Contractor Materials

The software and associated documents and materials, trademarks and other intellectual property rights, and tools, that are owned by Contractor prior to entering into this Contract, or were developed in a manner unrelated to Contractor providing services to the State under this Contract, and that are provided for the State's use under this Contract.

Configurable Item

An identified item with a configuration that will be formally controlled and monitored as part of the Project Configuration Management process.

Cost Variance

The difference between the budgeted cost of an activity and the actual cost of the activity.

County

A California County.

Cycle

Life cycle, development cycle, daily/monthly cycle, batch cycle, regression test cycle.

County Contract (CC) Mode

A mode for providing PCSP/IPW/IHSS-R Services to eligible PCSP/IPW/IHSS-R Recipients by an agency under contract with the County.

D

Data

The State or County records, Recipient Information, Provider Information, files, forms, and financial, statistical, personal, personnel, technical and other Data and other information that will be processed by the Software or that originates from or is provided by the State, Counties, Recipients, and Providers in connection with the Contract.

DB2

A relational database software owned by IBM.

Day(s)

Calendar day, unless otherwise indicated.

Deliverable Expectation Document

The planning document for a Deliverable as required in Contract Exhibit 1, SOW 3.2.3.1.

Defect or Error

A failure of a Deliverable or Service, or an omission or deficiency in a Deliverable or Service, causing it not to conform to its applicable Requirements and/or Specifications.

Deliverable(s)

Any materials made, conceived, provided, generated, or developed by Contractor, its Subcontractors or any other parties working on behalf of Contractor in performance of Services or otherwise performing the terms of this Contract, including but not limited to: Contractor's products described: (i) as a Deliverable in Contract Exhibit 3, Deliverables and Milestones and this Contract, and in Deliverables provided to the State pursuant to this Contract; (ii) as Deliverables in the RFP or Proposal; and (iii) all designs, structures, and models developed in the course of rendering the Services.

Design, Development, and Implementation (DDI)

All Tasks, Deliverables, and Services to be provided by the Contractor in the Design, Development and Implementation of the System as defined in Contract Exhibit 1, Statement of Work from Contract award through Final Acceptance as measured by the Post Statewide Implementation Review.

Developments

Any materials, including but not limited to all designs, drawings, technical Data or design documents, Reports, memoranda, studies, plans, formulas, compositions, processes, Specifications, notes, statements, artwork, techniques, Software (including Data and related documentation), exhibits, and any other documents or materials that are: (i) made, conceived of, or developed, in whole or in part, by Contractor in its performance of Services; or (ii) Modifications made by or on behalf of Contractor to Contractor Material (but not the Contractor Materials themselves).

Documentation

All System, operation, technical, training, hardware, software or other user manuals (on any medium) used in conjunction with the System.

E**Earned Income Credit (EIC)**

A refundable Federal tax credit for eligible individuals and families who work and have earned income under a threshold and have a qualifying child in the home. This credit may be paid in advance with each paycheck. Some PCSP/IWP/IHSS-R Providers currently qualify for EIC.

Eligibility Technician (ET)

County Welfare Department staff who determine if an individual qualifies for the program, such as PCSP/IWP/IHSS-R, they are applying for.

Enhancement

System functionality that may be added at a future date. Not considered part of the core system. This includes updates, upgrades, additions, changes to, or new releases, in whole or in part, for the System.

Equipment

The hardware and Software components as identified in this Contract.

Ethnicity/Ethnic Origin

The heritage, nationality group, lineage, or country of birth of a person or a person's parents or ancestors.

Evaluation Team

Selected individuals who will review and evaluate Bidder Proposals to RFP HHSDC 4130-141A. The Evaluation Team will prepare the Selection and Evaluation Report.

Execution Date

The date on which the Contract has been approved by CMS, executed by Contractor and the State, and approved by DGS.

Extract

Refers to CMIPS II, upon request, selecting Data from the database, according to a predetermined set of rules and presenting it in an appropriate media, such as a screen display or report.

Extranet

A website that can only be accessed by authorized users through a secured login process.

F

Face-to-Face Date

The date of a face-to-face contact with a Recipient for purposes of an assessment, Re-determination of eligibility, or any other purpose.

Facility (ies)

The offices where the State, County, or public authority staff or equipment associated with the CMIPS II system or PCSP/IPW/IHSS-R program will be located during the term of this Contract, as designated by the State.

Family Budget Unit (FBU)

This is a number assigned by the County to each Recipient as part of a unique Recipient identifier.

Final Acceptance

Final Acceptance of the System is determined by the Post Statewide Implementation Review and such Acceptance completes the DDI phase of the Project.

Fixed-Price

Contractor identifies set amount for completion of identified activity.

Fixed-Rate

Contractor identifies level of effort rate for costs associated with identified activity.

Functional Index (FI)

A measurement of a Recipient's dependence on human assistance for most PCSP/IPW/IHSS-R tasks. The higher the Recipient's score, the more assistance he/she needs.

G

Grid

The service assessment portion of the Assessment Form, SOC 293, identified by fields AA through YY.

Guardian/Conservator

Person appointed by the Superior Court to manage the affairs of individuals pursuant to the provisions of Probate Code Section 1514. Some PCSP/IPW/IHSS-R Beneficiaries have Guardian/Conservators.

Graphical User Interface (GUI)

A Graphical User Interface lets users interact with their computer by using icons and a pointer instead of by typing in text at a command line.

H

Homemaker (HM) Mode

A County Welfare Department employee who directly provides services to eligible PCSP/IPW/IHSS-R Recipients in their home for the County.

HHSDC

The California Health and Human Services Agency Data Center or any successor agency.

I

Implementation

The process of providing Services and Deliverables necessary to make the System operational in a County in accordance with the terms of this Contract.

Incumbent Contractor

Electronic Data Systems (EDS), who developed, implemented, maintained and operated the original CMIPS application.

Individual Provider (IP)

A person who directly provides PCSP/IPW/IHSS-R services to one or more Recipients and is not under an agency contract and is not a County Welfare Department employee.

In-Home Supportive Services/Personal Care Services Program (IHSS/PCSP)

Prior to passage of the 2004 California State Budget Bill, the name of the CDSS program that provides necessary personal and domestic care so that aged, blind and disabled persons may remain in their own homes. Medi-Cal eligible individuals may receive IHSS services under the Medi-Cal Personal Care Services Program, the IHSS Plus Waiver or the IHSS Residual Program.

Install(ed) (ation) (ing)

Equipment that has been delivered to and made operational at the Site for which it was designated in accordance with the Master Work Plan and has been demonstrated by Contractor as capable of performing according to the applicable functional requirements.

Installation Dates/Installation Schedule

The date(s) in the Master Work Plan for completing Installation of Equipment.

Inter-County Transfer (ICT)

The process of transferring an PCSP/IPW/IHSS-R case from one County to another.

Interface(s)

The Software to be developed by each party for the purpose of transmitting Data between System and other computer systems.

Interim Statewide Automated Welfare System (ISAWS)

One of the four County consortium automated systems to provide public assistance benefit eligibility.

J

K

Key Staff

Those Staff identified in the Staffing Plan of the Project Management Plan, whose responsibilities include, without limitation, Project administration, management and operational decision-making.

L

Logon

The process to access software with an assigned security authorization.

Long Term Care (LTC)

Inpatient medical care that lasts for more than the month of admission and is expected to last for at least one full calendar month after the month of admission.

M

Maintain

Refers to a user, in an interactive function or a batch program, being able to add, retrieve, modify, or delete a Data item in the CMIPS II database. The term implies that the database stores the Data item in such a way that it can be addressed individually.

Manual of Policies and Procedures (MPP)

The State regulations promulgated by the California Department of Social Services.

Mapper

A Unisys fourth generation software development language used by one of the SAWS consortia applications.

Master Work Plan

The Deliverable to be provided and maintained by Contractor as required in Contract Exhibit 1, Statement of Work.

MBA

Masters of Business Administration.

Medicaid

A joint Federal and State program that helps with medical costs for some people with low incomes and limited resources.

Medi-Cal

A State and Federally funded program that pays for medically necessary treatment services, medicines, and devices for eligible recipients. Medi-Cal provides federal funding participation for the PCSP and IPW recipients.

Medicare

The Federal health insurance program for people 65 years or older, certain younger people with disabilities, and people with End-State Renal Disease (permanent kidney failure with dialysis or transplant, sometimes called ESRD).

MIPS

Millions of Instructions Per Second. Used to describe processing power of computers.

MM

The month of the year in two-digit numeric format.

Modifications

All updates, additions, revisions, changes to, and new releases, in whole or in part, for the System, Deliverables, Developments, or Contractor Materials.

N

Network Services

The State of California's Health and Human Services Data Center (HHSDC) Wide Area Network and the services associated with the installation, support and monitoring of the network.

Notice

A written document given by one party to another.

Notice Of Action (NOA)

Legal Notice given to a Recipient to advise him/her of a decision made on behalf of the Recipient by a County Welfare Department employee.

O

Off-Line

A state of existence for Data. Off-line Data is Data that has been moved and stored away from the production Data.

On-demand

A command that is performed at the time of request, e.g., On-demand printing for reports, printing will occur at the time the request for the report is entered into CMIPS II.

Operations

The Tasks to plan, manage, monitor and operate the CMIPS II system in support of PCSP/IPW/IHSS-R business processes.

Operational Calendar Year

Every day except for New Years Day, President's Day, Memorial Day, Independence Day, Labor Day, Veterans' Day, Thanksgiving Day, and Christmas Day.

P

Paper County

A County that has no printer on site, and the State Contractor prints and mails the Reports, Forms and Turnaround documents.

Pareto

A diagram, in order of frequency that shows how many occurrences of an event are generated by each identifiable cause.

Party (ies)

The State and the Contractor.

Performance Standards

The standards, as described in the Contract, that the System in whole and in part shall meet.

Personal Care Services Program

A covered service under the Federal Medicaid Program (Social Security Act, Title XIX, Grants to States for Medical Assistance Programs) that provides federal funding participation.

Personal Care Services Program/In-Home Supportive Services Plus Waiver/In-Home Supportive Services Residual (PCSP/IHSS Plus Waiver/IHSS-R)

Post passage of the 2004 California State Budget Bill, the name of the CDSS program that provides necessary personal and domestic care so that aged, blind and disabled persons may remain in their own homes. Medi-Cal eligible individuals may receive IHSS services under the Medi-Cal Personal Care Services Program, the IHSS Plus Waiver or the IHSS Residual Program.

Prime Contractor

The Contractor identified as submitting a Proposal to RFP HHSDC 4130-141A.

Project

The planned undertaking regarding the entire subject matter and the terms of the Contract, and the activities of all parties related hereto for the System.

Project Master Plan

The Deliverable that is the overall plan and delineation of Contractor Services, State staff tasks, and activities and events for the Project, including without limitation those related to the Deliverables and milestone dates in Contract Exhibit 2 System Requirements.

Property

Real and personal Property owned by the State or a County.

Proposal

Vendor's offer to the State to provide the goods and services requested in the Request for Proposal HHSDC 4130-141A, Case Management, Information and Payrolling System (CMIPS II).

Provider

Individual Provider of PCSP/IPW/IHSS-R services to one or more PCSP/IPW/IHSS-R recipients.

Provider Information

All information or Data from any source referring or related to an identifiable Individual Provider.

Provider Registry

A listing of available Providers compiled by the Public Authorities that can be used to assist Recipients in identifying and contacting potential Providers.

Public Authority (PA)

Entity authorized by Chapter 90, Statutes of 1999 (AB 1682) to act as Employer of Record for Individual Providers for collective bargaining. For the purposes of this RFP, Public Authority also includes non-profit consortiums, County administrators, County boards of supervisors, and other entities as defined by W&IC § 12302.25.

Q**R****Readable English**

A written communication that is capable of being understood by the user in User-Friendly, non-technical, descriptive, U.S. English.

Recipient

A person or family receiving aid under the PCSP/IPW/IHSS-R program. Also called a Beneficiary.

Recipient Information

All information or Data from any source referring or related to an identifiable Recipient.

Record (n.)

A collection of information treated as a logical unit in the CMIPS database.

Record (v.t.)

Refers to the CMIPS II system software automatically collecting metrics or audit trail Data. This Data is stored in the database and is available for presentation on demand in an appropriate media, such as a screen display or a printed report.

Redetermination

The review of a person's PCSP/IPW/IHSS-R eligibility. Redeterminations are performed by County staff annually, upon a Beneficiaries move from one County to another, or as a result of a change in a Beneficiary's disability or living circumstances.

Report(s)

Documents provided either electronically or in hard copy by Contractor to the State regarding Project activities, events, or Services or a System function.

Resolution

A condition in which a defect is resolved so that an alternative is no longer required or a permanent replacement has been provided.

RFP

The Request for Proposal HHSDC 4130-141A, Case Management, Information and Payrolling System (CMIPS II) including without limitation all addenda.

S

Schedule

The dates described in the Master Work Plan for deadlines for performance of Services and other Project events and activities.

Schedule Variance

The difference between the completion date for an activity and the actual completion date.

Services

The Tasks and activities provided by Contractor in support of the obligations and responsibilities required by this Contract, including Project management and oversight of all Deliverables.

Share of Cost (SOC)

An individual's or family's net income in excess of their maintenance need that must be paid or obligated toward the cost of health care services before the person or family may be certified and receive PCSP/IPW/IHSS-R benefits.

Sites

Physical location(s) where Equipment is Installed.

Soundex

An algorithm for encoding a word so that similar sounding words encode the same.

Specifications

A statement, description, accounts, or listing that prescribes materials, elements, dimensions, or workmanship for the System or a component of the System and is provided in the System Requirements Specification; the Deliverables; manufacturers' published specifications, or the Documentation.

SPX/IPX

Network protocol used by the Novell Netware network operation system.

SSI/SSP Recipient

An aged, blind, or disabled person who receives SSI/SSP benefits from the Social Security Administration. An individual that qualifies for SSI/SSP meets the eligibility criteria for receiving PCSP or IPW benefits.

Staff

Contractor's employees; and Subcontractors and agents, and their employees who will provide the Services on behalf of Contractor.

State

The Governor and Executive branch of California government, its employees and authorized representatives. This includes, without limitation, CDSS and the Adult Programs Branch, HHSDC, and DGS. The term "State" does not refer to or include the California Legislature.

State Materials

The Data, software, trademarks and other intellectual property rights, framework tool, documents, and materials that are owned by the State and are provided to the Contractor for use under this Contract.

State Data Center

Either the State of California's Health and Human Services Data Center (HHSDC) or the Stephen P. Teale Data Center (Teale), or any succeeding consolidated data center pursuant to Executive Order S-13-04. For purposes of this procurement, until such time as consolidation eliminates distinction between separate HHSDC and Teale facilities, HHSDC will serve as the single point of contact in working with each Bidder to facilitate determination of the data center services, whether obtained through the HHSDC or Teale facilities, best suited for supporting the Bidder's proposed solution.

State Project Manager

The individual chosen by the State with day-to-day management responsibilities for the CMIPS Project including the State Project Manager's designee.

Statewide Implementation

Acceptance of Implementation in all County and State sites participating in the Project as part of the Statewide Implementation Review.

Subcontractor

A person, partnership, or company with which Contractor has entered into a contract to provide Equipment, Software or perform Services under this Contract on behalf of the Contractor.

Supplies

Materials needed for complete operation of Equipment or Services such as printer toner cartridges and printer paper.

System

The complete collection of Software, hardware, and Services, integrated and assembled together to meet functional requirements.

System Quality Attributes

Includes availability, maintainability, testability, usability, scalability and reliability.

T**Tasks**

Activities to be performed by Contractor and State under this Contract, including without limitation, work in progress.

Taxonomy

A schema used to classify and understand a body of knowledge and the relationships among the different pieces or processes involved.

Thin-Client Architecture

Is one in which the server side is responsible for generating the user interface views into the application. The client side usually consists only of generic rendering software.

Third Party

Someone other than the principals who are involved in a transaction. With respect to the Contract, that would include any person or entity other than the parties to the Contract.

Third Party Obligation

As defined in Contract Section 14.3.2, Third Party Obligation, are the indemnity rights the Contractor receives, as a reseller, from a third party manufacturer of hardware or software, that are passed through to the State.

U**Updates**

All Updates, additions, revisions, changes to, and new releases, in whole or in part, for the System, deliverables, Developments, or Contractor Materials.

User-Friendly

Pertaining to a computer system, device, program, or document designed with ease of use as a primary objective.

V**Validate**

i) Refers to checking Data when it is entered in the CMIPS II system. The Data may be checked to be sure it is in the right Data type in the right format and it may be checked against Data in other entered fields or in the database. When entered Data is found to be invalid, the CMIPS II system returns an error message to the user. In the case of a batch function, an error message is logged and, if possible, the batch job continues. ii) For system or deliverable validation, the confirmation by examination and provisions of objective evidence that the particular requirements for a specific intended use are fulfilled.

W**Waiver Personal Care Services (WPCS)**

The WPCS Recipients are either eligible for Nursing Facility (NF) or Model Nursing Facility Waiver services. Both waivers provide in-home services to categorically needy and medically needy Medi-Cal Recipients who would otherwise spend at least 90 days in a nursing facility. PCSP/IPW beneficiaries can apply for WPCS to receive additional personal care services authorized hours. These hours differ in scope from the State Plan PCSP hours, and do not replace any PCSP hours of services authorized.

Work Authorization

A change approved by the State within the general scope of this Contract.

X**Y****YYYY**

The year in century format.

Z